

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

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**Director**



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To Whom It May Concern:

It is an honor and a pleasure to have the opportunity to offer a personal recommendation on behalf of AGI Consulting Group.

Over the last year I have had the unique opportunity to work with both Lori and Bob Bomes on a plan to overhaul the complete organizational structure of the Division of Maintenance. Lori and Bob were instrumental in providing field investigations and interviews with the staff identifying many of the shortcomings of the management structure as it existed.

I am happy to report that at this time we have made changes from top to bottom and am confident that over the next six months, the Division of Maintenance will operate at an optimum level.

Again, the work of AGI Consulting Group played an integral role in making this become a reality.

Very truly yours,

A handwritten signature in black ink, appearing to be "William Alves", written over a horizontal line.

William "Chuck" Alves  
Deputy Director/Chief of Staff

WA/dd

cc: File